

The owner-friendly™ phone system for **small business**



everycallcounts

Small business counts on TalkSwitch.

TalkSwitch is the telephone system for small business. It's a value leader, packed with features that project a professional image, save money and keep you connected anywhere — because in small business, every call counts.

TalkSwitch systems come complete with built-in voicemail, auto attendants, caller display, music on hold, support for IP extensions, and an amazing set of features for small businesses. With optional VoIP, TalkSwitch connects with select VoIP service providers and branch offices. TalkSwitch is easy to install and easy to use. Each TalkSwitch supports 16 extensions, with modular expansion up to 64 extensions as the business grows.

Easy to install

Easy to use

Exceptional value

Analogue/IP-PBX

VoIP networking

Analogue and IP phones

Exceptional Value

TalkSwitch is built on a simple idea — that small business deserves a superior telephone system, but without the big business price tag. TalkSwitch delivers an all-in-one compact, easy-to-use solution at a small business price.

Professional Image

In small business, every call counts. TalkSwitch provides easy-to-set-up, menu-driven, auto attendants that answer calls with your own greetings — “Welcome to..., Press 1 for..., Press 2 for...”. Callers can dial by name, be queued to music on hold and leave voicemails.

Analogue and VoIP Networking

TalkSwitch lets you choose how you want to connect, using analogue telephone lines plus the option of VoIP. Connect to select VoIP service providers to benefit from competitive calling rates without the need for additional telephone lines. Use VoIP to connect your branch offices and eliminate inter-office call charges, or connect with teleworkers using IP extensions over the Internet.

Analogue and IP Phones

TalkSwitch offers freedom of choice. It works with standard analogue corded or cordless telephone sets, including DECT, and a select range of IP phones. Choose TalkSwitch speakerphones for one-touch feature keys and on-hook intercom. TalkSwitch IP phones are easy to install with automatic detection and configuration on the LAN. Busy lamp, line and extension appearances, are available with select models of TalkSwitch IP phones, emulating key-system operation.

talkswitch[®]
ANSWERS WITH INTELLIGENCE



Flexible Call Management

TalkSwitch provides extensive flexibility in call handling to match the needs of your business. Incoming calls can be routed directly to extensions, answered by multi-level auto-attendant greetings, and even routed based on their caller identity. Create a small business call centre with extension ring groups, queues and music on hold. Control outgoing calls with automatic route selection, directing calls to VoIP service providers, fixed cellular terminals, or alternative service providers using carrier code prefixes.

Stay Connected

Your business doesn't stop at the office, nor does TalkSwitch. Call cascade can forward calls to mobile phones or route unanswered calls to voicemail, ensuring calls are answered with intelligence. DISA, call back, and voicemail notification keep you connected when out of the office. Voicemails can be forwarded to e-mail for unified communications.

Easy to Install, Easy to Use

TalkSwitch is owner-friendly™. From a simple desktop system to a multi-location network, it is easy to install and easy to configure with its intuitive Windows-based configuration program. Just plug in telephone lines and extension telephones, connect to the LAN if required, and your system is quickly up and running. TalkSwitch can even be managed remotely over the Internet.



Modular Growth

As your business grows, so does TalkSwitch. Just connect up to four TalkSwitch units to a LAN for seamless growth up to 64 extensions. Upgrade kits are also available.

Attendant Console

Managing calls on your PC is as simple as click and drag with line, queue and extension status display. The Attendant Console is an optional Windows-based application ideal for receptionists and call centre applications.

Call Reporting

Manage your costs and accounts with our optional Call Reporting application. Build an extensive range of reports to track line and extension usage and costs.

Free Software Upgrades

TalkSwitch Configuration software upgrades are free, keeping your TalkSwitch running with the latest enhancements.

Low Operating Costs, Proven Reliability

Every day, thousands of small businesses benefit from the low operating cost and proven reliability of TalkSwitch. Over 95% of owners say they would recommend TalkSwitch systems.

Easy-to-order Configurations

Configurations			
Without VoIP	240vs	480vs	840vs
With VoIP (8 VoIP Trunks)	248vs	488vs	848vs
Analogue Telephone Lines (FXO)	2	4	8
Analogue Extension Ports (FXS)	4	8	4
Maximum IP Extensions	16		
Total IP + FXS Extensions	16		

Get TalkSwitch

For more information, go to <http://global.talkswitch.com>

Some feature availability may vary by market. *Calling features may be subject to service provider availability or subscription. Product descriptions apply to TalkSwitch systems with release 6.10 software or higher. Information subject to change.

About TalkSwitch

TalkSwitch®, a division of Centrepoint Technologies Inc., with corporate headquarters in Canada, designs and develops award-winning telephone systems for small businesses and multi-branch applications. Since 1990, TalkSwitch has focused on developing PBX and IP PBX products that thousands of small businesses rely on today. With a growing global network of resellers, distributors and partners, TalkSwitch is changing the way small businesses communicate. For more information, please visit our website at <http://global.talkswitch.com>, contact your local dealer, or call us at +1.613.725.2980.

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